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November 15, 2021

To Our Residents and Family Members,

CMS (Centers for Medicare & Medicaid Services) released updated visitation guidance on November 12, 2021 which is effective immediately. Indoor visitation is now allowed for all residents without prior scheduling. However, CMS Core Principles of COVID-19 Infection Prevention must be adhered to at all times:

- All visitors must park in the Rehab Parking Lot on the first row (no parking is allowed in front of the building or in prohibited parking zones);
- All visitors must enter through the Front Door of the facility;
- All visitors will be screened upon entry into the facility by our Visitation Coordinator;
- Following screening, each visitor will be escorted to the requested resident room;
- Visitors must remain in the resident's room until the visit is concluded and then exit the building without delay;
- In order to facilitate uninterrupted resident meals, visitation may occur Monday through Sunday, 9a to 11a, 1p to 4p, and 6p to 8p;
- Compassionate care visits may occur at any time on any day;
- All visitors must exercise proper hand hygiene;
- Regardless of vaccination status, all visitors must wear face masks and physical distance at least six feet between people;
- All visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, should NOT enter the facility; and
- Staff who are not vaccinated but have been granted a medical or religious exemption will continue to be tested two times per week.

Currently, ERCC is in "outbreak status." Visitors during this time must be aware of the risk of contracted COVID-19 following a facility visit. In order to avoid this risk, visitors may schedule a Window Visit if they prefer. Window Visits may be scheduled by calling Donna Jones, Director of Activities, at 304.636.1391, Ext. 240.

Please know that our greatest priority is to keep your loved one safe. Our website (www.ERCC.biz) has the latest COVID-19 updates. Urgent information is periodically dispatched by Robocalls to Resident MPOAs. If you have any questions, please contact the facility at 304.636.1391.

Sincerely,

Tara Shaver

Tara Shaver, RN, BSN, NHA
Administrator