



ERCC

ELKINS REHABILITATION
& CARE CENTER
Complete Compassionate Care

1175 Beverly Pike • Elkins, WV 26241 • 304.636.1391 • Fax 304.636.1371 • www.ercc.biz

VISITATION GUIDELINES

EFFECTIVE THURSDAY, NOVEMBER 18, 2021

BASED ON CMS, OHFLAC, AND GOVERNOR'S GUIDELINES

In-Person Visitation:

1. All in-person visitation, both indoor and outdoor, have resumed without need for prior scheduling and may occur Monday thru Sunday;
2. In order to facilitate uninterrupted resident meals, visitation may occur from 9a to 11a, 1p to 4p, and 6p to 8p;
3. All visitors must park in the Rehab Parking Lot on the first row (no parking is allowed in front of the building or in prohibited parking zones);
4. All visitors must enter through the Front Door of the facility OR, if difficulty walking or in a wheelchair, come to the Rehab Entrance and ring the doorbell for entry into the building;
5. All visitors will be screened upon entry into the facility by our Visitation Coordinator;
6. Following screening, each visitor will be escorted to the requested resident room;
7. Visitors must remain in the resident's room until the visit is concluded and then exit the building without delay;
8. All visitors must exercise proper hand hygiene;
9. Regardless of vaccination status, all visitors must wear face masks and physical distance at least six feet between people; and
10. All visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, should NOT enter the facility.

Window Visitation:

1. Window Visits may be scheduled in order to avoid risk of contracting COVID-19 during facility outbreaks; and
2. Call Donna Jones, Director of Activities at 304.636.1391, Ext. 240, to schedule a Window Visit.

Compassionate Care Visitation:

1. May occur at any time on any day; and
2. For residents in the active dying process or those feeling depressed or anxious.

Outdoor Visitation:

1. Weather permitting; and
2. Visitation Locations – Front Gazabo, Reflections Enclosed Sunporch, Rehab Small Pavilion; and Large Pavilion Behind Facility.

Telephone Visitation:

1. May occur at any time on any day; and
2. Call 304.636.1391.

Virtual Visitation:

1. May occur at any time on any day;
2. May utilize telephone or iPad through FaceTime or Skype;
3. Intermediate (non-Rehab Unit) Residents – Use Tech1@ercc.biz; and
4. Rehab Unit Residents – Use Tech2@ercc.biz.

Miscellaneous:

1. Regardless of vaccination status, face masks are required for all visitors and are required for all residents, as tolerated; and
2. Staff who are not vaccinated but have been granted a medical or religious exemption will continue to be tested two times per week.