



# ERCC

ELKINS REHABILITATION  
& CARE CENTER  
*Complete Compassionate Care*

1175 Beverly Pike • Elkins, WV 26241 • 304.636.1391 • Fax 304.636.1371 • www.ercc.biz

## VISITATION GUIDELINES

EFFECTIVE WEDNESDAY, MARCH 16, 2022

BASED ON CMS, OHFLAC, AND GOVERNOR'S GUIDELINES

### In-Person Visitation:

1. All in-person visitation, both indoor and outdoor, have resumed without need for prior scheduling and may occur Monday thru Sunday;
2. Recommended visiting hours are from 9a to 8p.
3. All visitors must park in the Rehab Parking Lot on the first row (no parking is allowed in front of the building or in prohibited parking zones);
4. All visitors must enter through the Front Door of the facility OR, if difficulty walking or in a wheelchair, come to the Rehab Entrance and ring the doorbell for entry into the building;
5. All visitors will be screened upon entry into the facility by our Visitation Coordinator;
6. Following screening, each visitor will be signed in and escorted to the requested resident room;
7. Visitors must remain in the resident's room until the visit is concluded and then exit the building without delay;
8. All visitors must exercise proper hand hygiene;
9. Regardless of vaccination status, all visitors must wear face masks and physical distance at least six feet between people; and
10. All visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, should NOT enter the facility.

### Window Visitation:

1. Window Visits may be scheduled in order to avoid risk of contracting COVID-19 during facility outbreaks; and
2. Call Donna Jones, Director of Activities at 304.636.1391, Ext. 240, to schedule a Window Visit.

### Compassionate Care Visitation:

1. May occur at any time on any day; and
2. For residents in the active dying process or those feeling depressed or anxious.

### Outdoor Visitation:

1. Weather permitting; and
2. Visitation Locations – Front Gazebo, Reflections Enclosed Sunporch, Rehab Small Pavilion; and Large Pavilion Behind Facility.

### Telephone Visitation:

1. May occur at any time on any day; and
2. Call 304.636.1391.

### Virtual Visitation:

1. May occur at any time on any day;
2. May utilize telephone or iPad through FaceTime or Skype;
3. Intermediate (non-Rehab Unit) Residents – Use Tech1@ercc.biz; and
4. Rehab Unit Residents – Use Tech2@ercc.biz.

### Miscellaneous:

1. Regardless of vaccination status, face masks are required for all visitors and are required for all residents, as tolerated; and
2. Staff who are not vaccinated but have been granted a medical or religious exemption will continue to be tested two times per week.